

## 2023 Performance in Communicating with Stakeholders over Their Topics of Concern

Greatek collects topics related to sustainability based on the UN Sustainable Development Goals (SDGs), industry regulations and standards, industry benchmarks, and the organization's annual objectives. Representatives from each department communicate with stakeholders using various channels of stakeholder communications on a timely basis and as needed. Additionally, topics of stakeholders' concern have been compiled in reference to the GRI (Global Reporting Initiative) Standards.

Greatek reports to the Board of Directors the topics of stakeholders' concern and effectiveness of such communications on an annual basis.

| Stakeholders and their significance to Greatek  | Topics of concern   | Communication channel/frequency  | Communication channel/feedback method   | 2023 Communications Performance   |
|---|---|--|---|---|
| <b>Employees</b><br>Most important asset; the driver to our productivity growth and foundation to our sustainable operations.       | Sustainable performance<br>Operational status<br>Corporate governance<br>Equal opportunity<br>Safety and health<br>Employee rights and interests<br>Diversified workplace | Employment relations conference (quarterly)<br>Employee mailbox (as needed)<br>Internal/external website (from time to time)<br>Employee Welfare Committee (quarterly)   | Manager Ned Chen of Administration Department<br>E-mail: ned@greatek.com.tw           | <input checked="" type="checkbox"/> Organize employee health checkup (annually)<br><input checked="" type="checkbox"/> 0 employee grievance<br><input checked="" type="checkbox"/> Full participation in occupational health and safety training for at least 1hour                               |
| <b>Customers</b><br>Important business partners, fulfill customers' needs to create win-win situations                              | Customer relations management<br>Product R&D and innovation<br>Green operations<br>Sustainable supply chain<br>Legal compliance   | Monthly Sales Report (monthly)<br>Customer audit (from time to time)<br>Customer service platform (from time to time)<br>Customer satisfaction survey (annually)<br>Quarterly customer business review meeting (quarterly) | Vice President Aaron Chiu from International Division<br>E-mail: aaron@greatek.com.tw | <input checked="" type="checkbox"/> Customer satisfaction survey result has reached 89.9 points<br><input checked="" type="checkbox"/> No incidents of customer complaint from breaching customer confidentiality   |
| <b>Suppliers</b><br>Important partner and jointly pursue sustainable operation.   | Environmental management<br>Greenhouse gas emissions<br>Employee rights and interests<br>Technical skills and service<br>Sustainable supply chain                         | Grievance mailbox (from time to time)<br>Supplier audit (annually)<br>Supplier management system (annually)<br>Supplier questionnaire survey (annually)  | Manager Ned Chen of Administration Department<br>E-mail: ned@greatek.com.tw           | <input checked="" type="checkbox"/> 100% of raw material procurement have met legal compliance requirements.<br><input checked="" type="checkbox"/> Maintains 100% rate of not using conflict minerals.<br><input checked="" type="checkbox"/> Supplier audit results reached 80 points or above. |
| <b>Shareholders</b><br>Persist in ethical operations and strive to achieve sustainable governance to create value for shareholders. | Corporate governance<br>Sustainable performance<br>Ethical management<br>Risk management<br>Legal compliance  | Company website (monthly)<br>Financial statements (quarterly)<br>Shareholders' Meeting (annually)<br>MOPS (from time to time)<br>Communications meetings (monthly)   | Spokesperson Vice President Sheng Chen<br>E-mail: sheng@greatek.com.tw                | <input checked="" type="checkbox"/> ROE for shareholders reached 9.41%<br><input checked="" type="checkbox"/> No incidents of corruption or violation had occurred.   |

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|---|--|--|---|---|
| <b>Governmental institutions</b><br>Important driver behind relevant sustainability policies. | Legal compliance<br>Environmental management<br>Greenhouse gas emissions<br>Labor conditions                         | Written correspondence (from time to time)<br>Questionnaire survey and visits (from time to time)<br>Project and initiatives (from time to time)<br>Communications meetings/forums/seminars (from time to time)  | Manager Ned Chen of Administration Department<br>E-mail: ned@greatek.com.tw | <input checked="" type="checkbox"/> Income tax expense reached NT\$693,741 thousand<br><input checked="" type="checkbox"/> Voluntarily conducted GHG inventories.<br><input checked="" type="checkbox"/> Waste recycling and reuse reached 26.48%.  |
| <b>Communities</b><br>Community engagement and care to build a harmonious relationship.       | Green operations<br>Social engagement<br>Environmental management<br>Occupational safety<br>Employment opportunities | Company website (monthly)<br>External communication mailbox (timely)<br>Factory grievance hotline (timely)<br>Community engagement and activities (from time to time)<br>Visit residents and village/neighborhood chiefs in communities surrounding Greatek's operations (from time to time) | Manager Ned Chen of Administration Department<br>E-mail: ned@greatek.com.tw | <input checked="" type="checkbox"/> Recycled 485,716 tons of processing wastewater.<br><input checked="" type="checkbox"/> Saved 1% of electricity from power-saving measures.<br><input checked="" type="checkbox"/> Donated to friend's of Miaoli Police Association.\$30,000<br><input checked="" type="checkbox"/> Donated to Shanjia Neighborhood Watch at Zhunan Township. Donated NT\$20,000 |
| <b>Financial institutions</b><br>Important driver behind relevant sustainability policies.    | Ethical management<br>Legal compliance and ethical regulations<br>Corporate governance                               | Investors' Conference (semi-annually)<br>Financial statements (quarterly)<br>Company website (monthly)<br>MOPS (from time to time)<br>Company website (monthly)  | Spokesperson Vice President Sheng Chen<br>E-mail: sheng@greatek.com.tw      | <input checked="" type="checkbox"/> Held two Investors' Conferences.<br><input checked="" type="checkbox"/> Did not receive any whistleblowing report against unethical conduct.  |